

2021-11 _ Managing Your Company Twinmotion Licences

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Description

On December 31, the Twinmotion promotion will end and customers holding a current Select Agreement with GRAPHISOFT Forward will no longer be able to apply for a Twinmotion Licence. If you haven't already claimed your Twinmotion licence you can do so by following the steps laid out in our earlier tip.

It's recommended that people as part of a company don't create an Epic account with their private email addresses but a general one that everyone could use to log in with.

This guide will outline what you need to do to ensure that you maintain control over your Twinmotion licences, especially in the event of employee offboarding.

Log in to Epic Games

<https://www.epicgames.com/site/en-US/home>



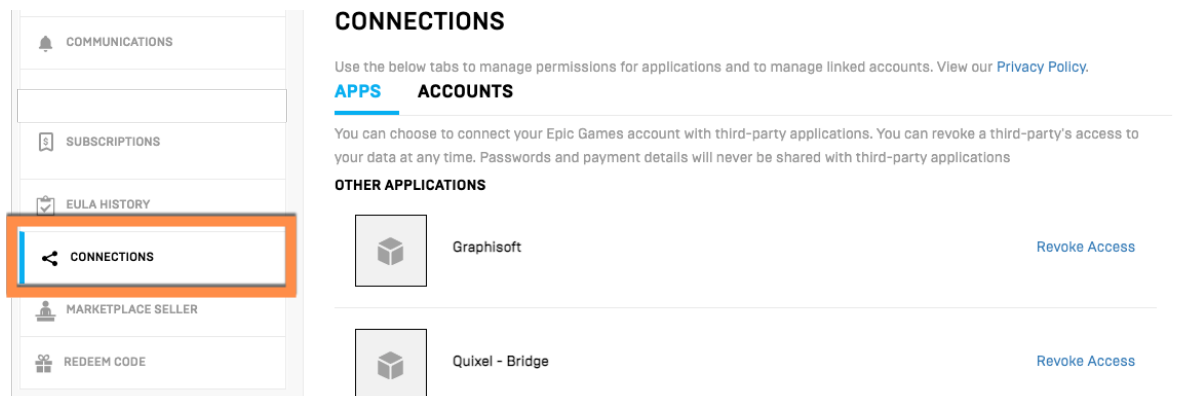
In your web-browser log in to <https://www.epicgames.com/site/en-US/home>

Click Sign In

Proceed to Log in

Review Details

Once logged in, verify that this is the account which has access to Twinmotion via the GRAPHISOFT promotion. Click on **Connections** from the menu on the left-hand side then look for the Graphisoft connection listed on the right. If you do not see Graphisoft, then sign out and try a different account.



Edit Account Information

Find the **General** option from the list on the left and then use the blue pen buttons to change the display name and registered email address.

It's recommended you change the log in information to a generic email address. You will be able to use the same generic Epic Games account across multiple computers.

GENERAL

COMMUNICATIONS

PAYMENTS

TRANSACTIONS

SUBSCRIPTIONS

PASSWORD & SECURITY

EULA HISTORY

CONNECTIONS

MARKETPLACE SELLER

REDEEM CODE

NEED HELP?

GENERAL SETTINGS

Manage the account details you've shared with Epic Games including your name, contact info and more

ACCOUNT INFO

ID: 7d7ccccfeab344e188e2915be3973c9a

DISPLAY NAME
PerthTraining

EMAIL ADDRESS
m***r@centralinnovation.com

PERSONAL DETAILS

Manage your name and contact info. These personal details are private and will not be displayed to other users. View our [Privacy Policy](#)

FIRST NAME *
M***I

LAST NAME *
W***r

PREFERRED COMMUNICATION LANGUAGE *
English

KEY POINT

It's recommended that people, as part of a company don't create an Epic account with their private email addresses but a general one that everyone could use to log in with. This generic account can be reused going forward across multiple installations of Twinmotion.

Central Innovation Technical Team